



Streamlining Service Documentation and Student Support

How service providers at Union School District use Journify to save time and drive student growth

Background

Union School District in San Jose, CA serves over 5,000 students across six elementary schools and two middle schools. Union's special education team is dedicated to empowering educators, streamlining their work, and ensuring every student receives high-quality services.

Challenge

Kate Adams, Director of Special Education and Student Services, leads Union's efforts to support educators while navigating the growing demands of special education. Over the past decade, the scope and complexity of IEPs and psychoeducational assessments have expanded significantly - placing increased pressure on staff time and documentation.

"Our initial interest in adding Journify to Union School District was to save service provider and special educator time. IEPs and psychoeducational assessments have increased in length, scope, and complexity over the past 10 years due to a variety of factors increasing the amount of time that has to be dedicated to paperwork and progress monitoring / documentation. We are experiencing high rates of special educator burnout and turnover."

— Kate Adams, Director of Special Education/Student Services

At the school level, Speech-Language Pathologist Sandy Hemprich juggled student therapy sessions, IEP meetings, and documentation. Her previous system of handwritten notes and spreadsheet entries to meet documentation requirements left limited time to prepare assessments and design targeted interventions to support student growth.

Solution

Union School District introduced Journify to streamline time-intensive special education tasks and drive student outcomes.

"Journify has streamlined some very time consuming aspects of the work we do, allowing educators more time for the direct service of children (which is actually what has the greatest impact on growth)."

— Kate Adams, Director of Special Education/Student Services

For Sandy Hemprich, the impact was immediate. Journify's service time logging eliminates duplicate documentation, and flexible data entry fits into her day. AI-powered tools generate tailored speech and language assessments, recommend evidence-based strategies, and offer creative interventions that reduce prep time and spark engagement.

"For articulation, if we're working on certain sounds, Journify gives me a list of words and also questions to ask so that the child will say that particular word. It's a really good tool because then the language is a little more spontaneous. Instead of imitating, he or she is coming up with it on their own."

— *Sandy Hemprich, Speech-Language Pathologist*

Sandy uses Journify's built-in reflection prompts to promote student metacognition, noting how one student was able to use these prompts to identify which part of the task was difficult and when it was hard to pay attention. "That self-reflection will support students in being able to take charge of their own learning."

Journify's AI assistant also analyzes lengthy reports to identify present levels and generate tailored IEP goals, streamlining a time-consuming task and supporting newer educators with limited time or experience.

"With the number of new special educators and teaching interns, the features that allow the development of targeted assignments that probe goals and the ability for the program to analyze psychoeducational assessments to determine appropriate goal areas to target and to generate defensible goals has been incredibly helpful for newer staff."

— *Kate Adams, Director of Special Education/Student Services*

Results & Outcomes

With Journify, Union School District has transformed how educators manage time and support student growth:

- **675+ service sessions logged**, capturing close to **20,000 service minutes**
- **400+ instructional supports generated**, reducing prep time and aligning to student needs
- **Reduced paperwork and burnout risk** by giving staff more time with students
- **Improved educator effectiveness** through AI-powered goal and intervention planning

"Journify has saved me time, and also given me new ideas."

— *Sandy Hemprich, Speech-Language Pathologist*

About Journify Learning

Journify Learning is the evidence-based AI assistant for special education that maximizes educator efficiency, drives student outcomes, and strengthens compliance through centralized data tracking and reporting. Learn more at [Journify Learning](#).

Ready to try Journify? [Sign up for a free district pilot today.](#)

